

GOOBIT AB

Template for the submission of a complaint related to cryptocurrency services on bt.cx

(to be sent by the client to Goobit AB)

1. Complainant

1.a. Personal data of the complainant

Last Name/Legal Entity Name	
First Name	
Registration Or Id Number	
Lei (If Available)	
Client Reference (If Available)	
Address: Street, Number, Floor (For Firms Registered Office)	
Postcode	
City	
Country	
Telephone	
Email	

1.b. Contact details (if different from 1.a)

Last Name/Legal Entity Name	
First Name	
Address: Street, Number, Floor (For Firms Registered Office)	
Postcode	
City	
Country	
Telephone	
Email	

2.a. Personal data of the legal representative (if applicable) (a power of attorney or other official documents as proof of the appointment of the representative)

Last Name	
First Name/Legal Entity Name	
Registration Number And Lei (If Available)	
Address: Street, Number, Floor (For Firms Registered Office)	
Postcode	
City	
Country	
Telephone	
Email	

2.b. Contact details (if different from 2.a)

Last Name/Legal Entity Name	
First Name	
Address: Street, Number, Floor (For Firms Registered Office)	
Postcode	
City	
Country	
Telephone	
Email	

3. Information about the complaint

3.a. Full reference of the crypto-asset service or agreement to which the complaint relates (i.e. name of the crypto-asset service provider, crypto asset service reference number, or other references of the relevant transactions...)

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3.b. Description of the complaint's subject-matter

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Please provide documentation supporting the facts mentioned.

3.c. Date(s) of the facts that have led to the complaint

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3.d. Description of damage, loss or detriment caused (where relevant)

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3.e. Other comments or relevant information (where relevant)

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In _____(place) on _____(date)

SIGNATURE
COMPLAINANT/LEGAL REPRESENTATIVE

Documentation provided (please check appropriate box):

<i>Power of attorney or other relevant document</i>	
<i>Copy of the contractual documents of the investments to which the complaint relates</i>	
<i>Other documents supporting the complaint:</i>	